



Technologies for
Future Needs

THE BEST AI WORK PLATFORM

כנס מיט"ל מחב"א 2026

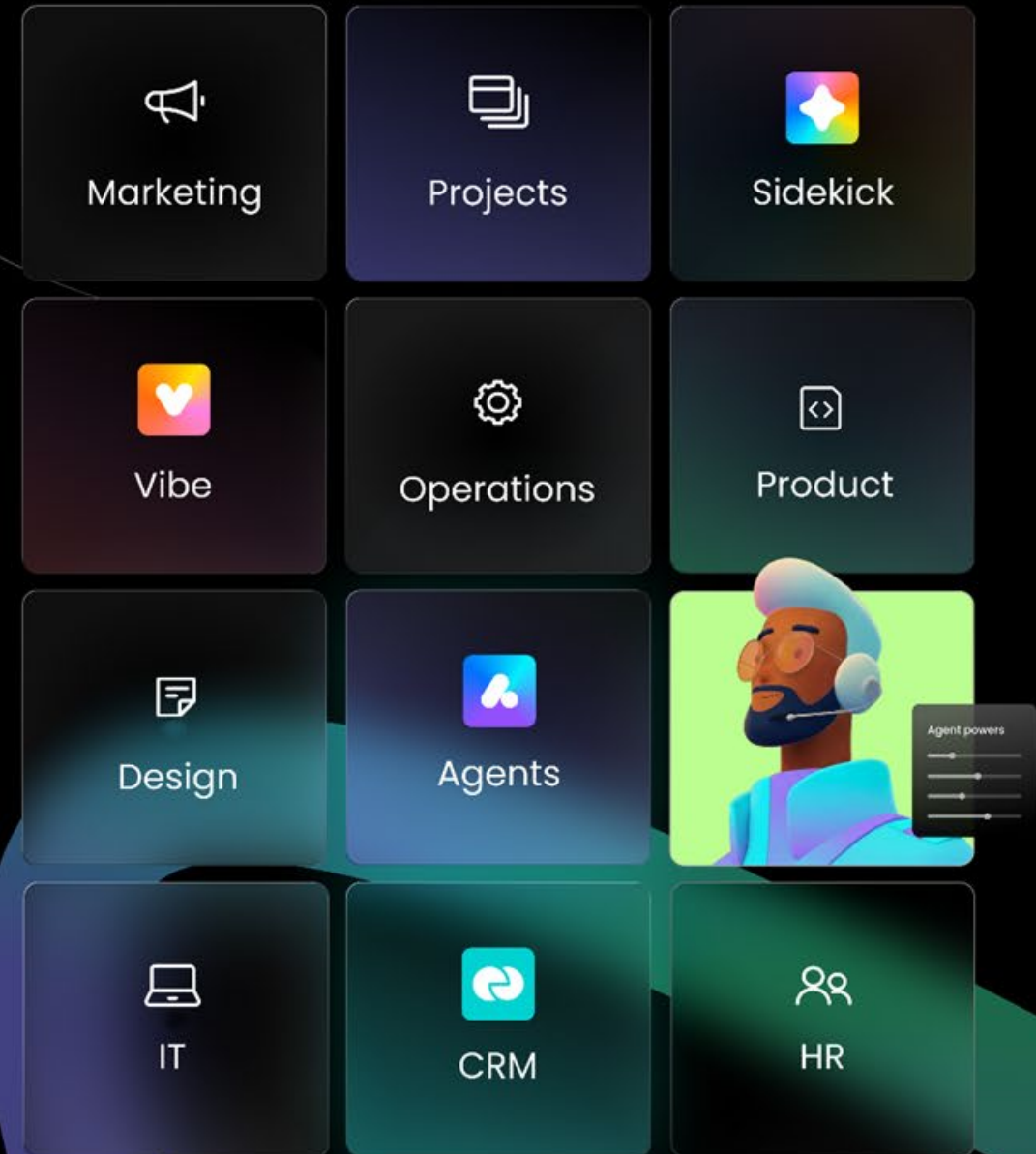
מציגים: דלית שורץ





monday.com is a global software company that helps customers scale business impact and expand what teams can deliver.

The best AI work platform



A decade of redefining how teams work



בין לקוחותינו:



Now with one AI platform — for people and agents to work together

Orchestration

Any workflow,
in any work format

Control

security, compliance, and cost
management in one place.

Execution

People lead, agents deliver

Help me plan a global conference



5 venues were allocated

Completed



60 RSVP calls approved

Completed



Finalizing agenda

Completed



Lena, recruiting agent | enabled in:

- ☐ Designers hiring ☒
- ☐ Recruiting task force ☒
- ☐ New applicants ☐
- ☐ Open positions ☐
- ☐ Onboarding ☐
- ☐ Managers ☐

Unified context layer on  **mondayDB**

In the market, there are two very different approaches to agents



Smart,
but hard to control

Improves and reflects on its own outputs

Difficult to control and predict

Unreliable in real workflows

Doesn't scale across teams and systems



Reliable,
but limited

Reliable and predictable

Scales across systems and processes

Controlled and governed

Limited in intelligence and adaptability

We combine the best of both worlds



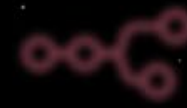
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For example, here's a customer requests agent



Customer requests agent

Owens customer requests end-to-end—triaging issues, identifying root causes, and driving fast, high-quality resolutions.

Reliably answers all requests

Gives a solid numbers report daily

But also – knows what it did, and improves

How many emails did you respond to yesterday?



I responded to 47 emails yesterday, with an average response time of 12 minutes.



Customer requests agent



What were the main themes of the requests?



Most requests were about billing, account setup, and automation issues.



Customer requests agent



I saw you responded to Roy mann, telling them they can only create one agent, this is not true



You're right—I've corrected the response and clarified the accurate information with them.



AI-powered product suite



AI-powered
strategy-to-
project
execution at
scale



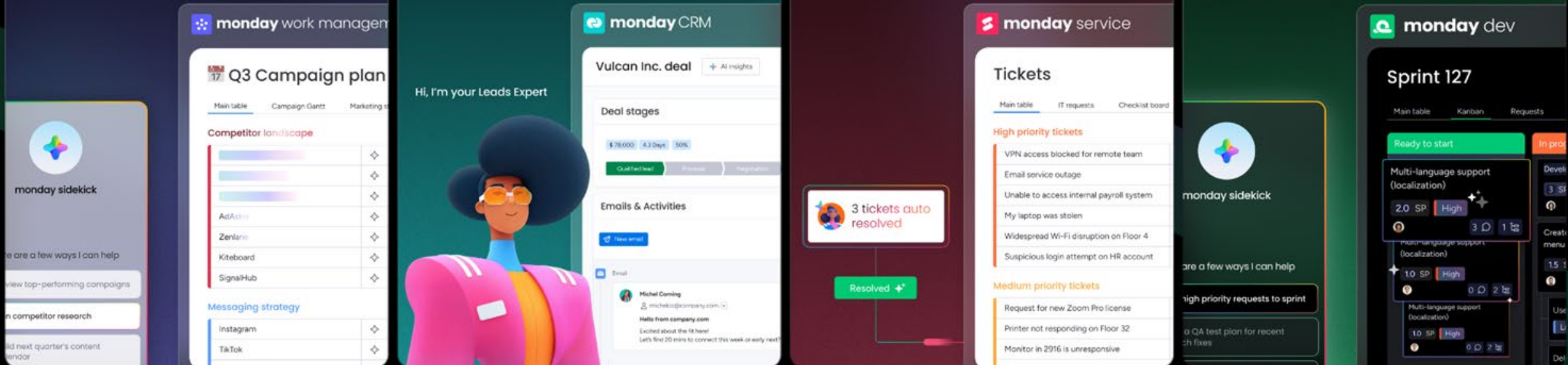
AI-First CRM
that delivers
revenue



AI service
that drive
resolutions
at scale



Orchestrate
delivery. From
idea to
release



AI work capabilities



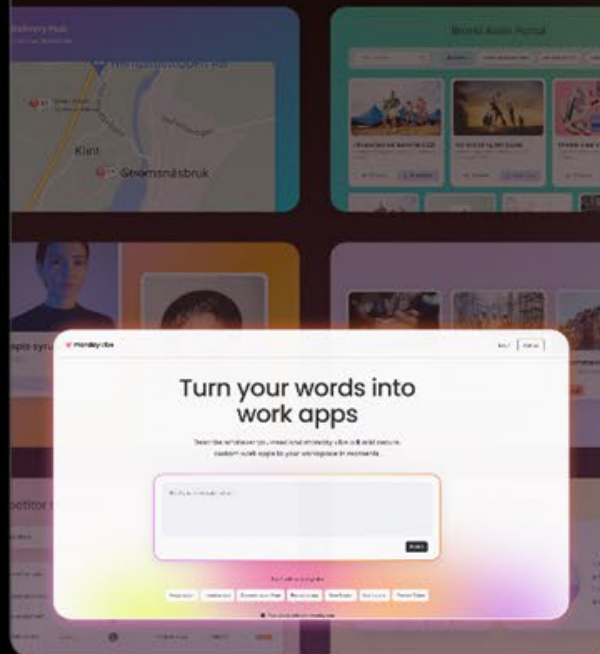
Exponential productivity

Your intelligent AI assistant that understands your work, thinks and executes with you



Infinite software

Turn any business need into a complete solution — consolidate your stack with just a prompt



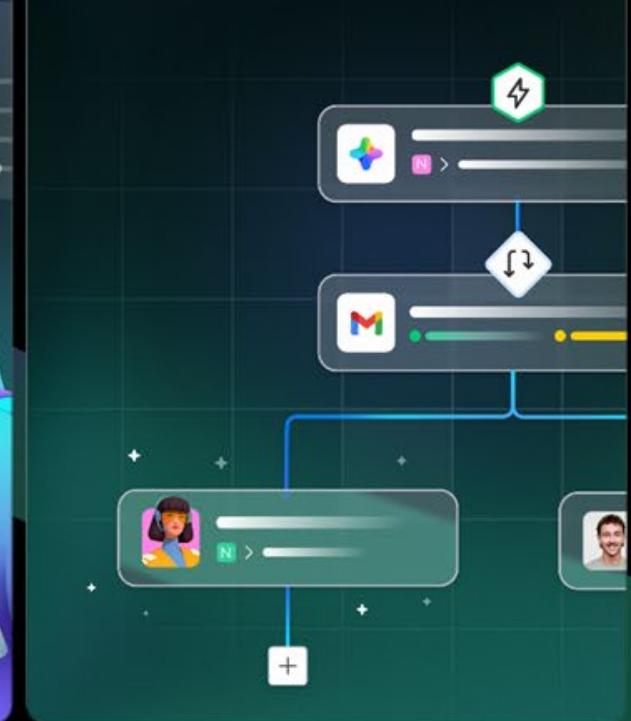
Unlimited workforce

Unlimited resources of expert agents doing the work for you



Agentic workflows

Orchestrate your work and business processes with AI



PMO & Operation

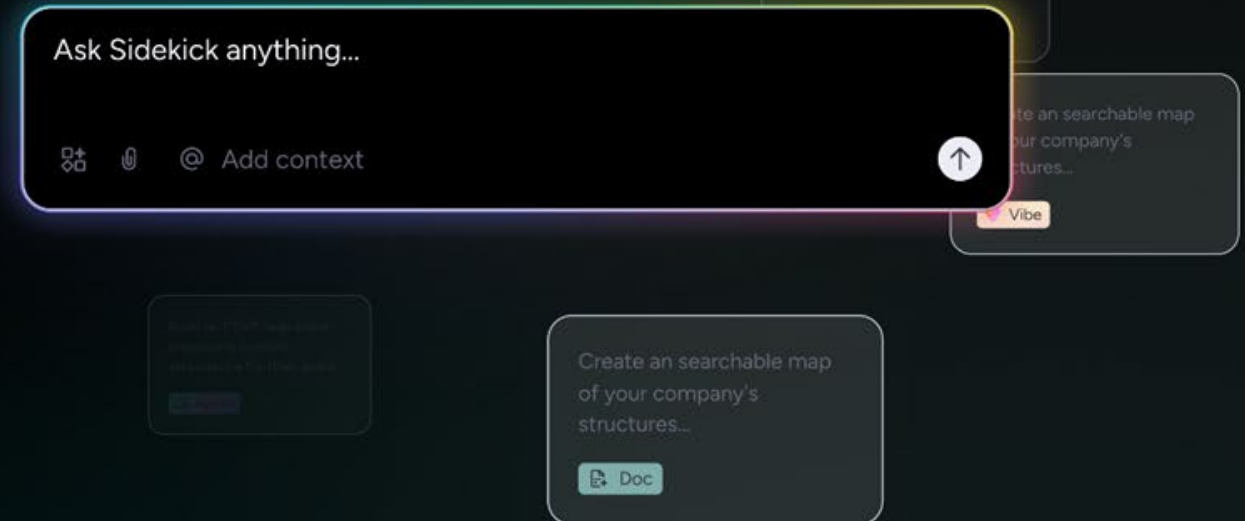
How monday.com's AI helps PMO & Operation teams deliver stronger business outcomes.



 **monday** sidekick for PMO & Operation

Stay ahead of risks, resources, and delivery – in one place

monday sidekick works in the context of your projects, programs, and day-to-day execution, so PMOs and operations teams can see what's happening, decide faster, and act immediately.



How PMO & Operations teams use **monday sidekick**

Instant portfolio visibility

Get a real-time view of project status, risks, and priorities.



Can you show me how our projects are doing right now?

 Sidekick ▾



Here's a live snapshot of your portfolio:

- 3 projects at risk
- 2 behind schedule
- Top priority: CRM rollout

Want to drill into any of these?

Risks caught early

Surface bottlenecks, stalled dependencies, and overloaded teams before they impact delivery.



What should I be worried about this week?

 Sidekick ▾



These projects need attention!!

- Website redesign — **timeline slipping**
- ERP upgrade — **dependency blocked**

I've highlighted the highest-impact risks.

Fix issues on the spot

Assign owners, rebalance work, and trigger follow-ups as soon as risks appear.



I need a clear portfolio view for leadership.

 Sidekick ▾



Done.

You're tracking 12 projects:

- 8 on track
- **3 at risk**
- **1 delayed**

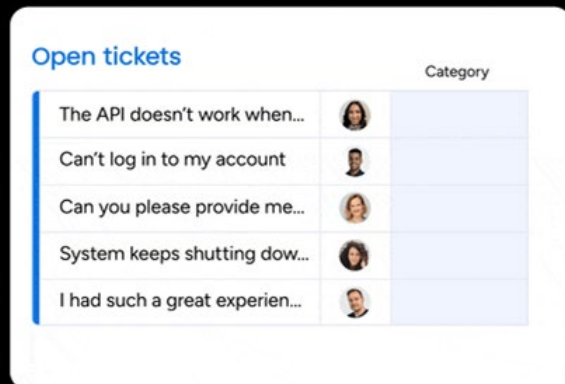
I can turn this into an exec summary if you want.

 **monday** blocks for PMO & Operation

How Operation & PMO teams use **AI blocks**

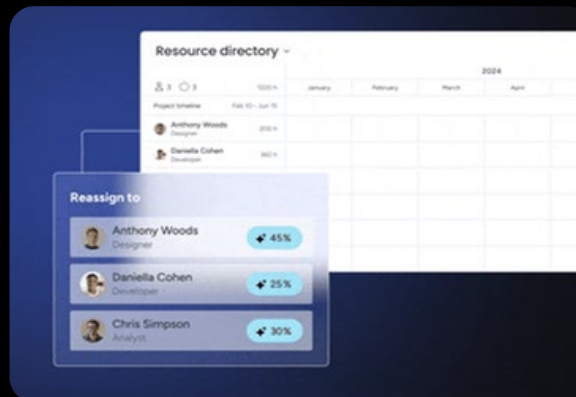
Auto-classify work

Tag work by risk, phase, or dependency automatically.



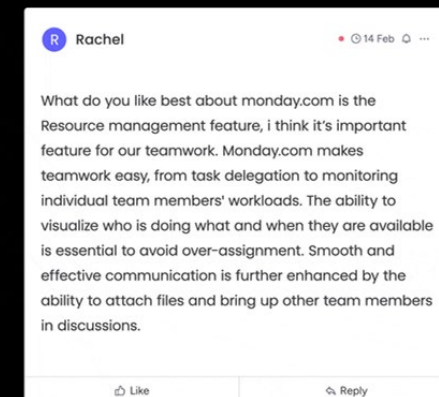
Auto-assign by capacity

Route work based on role and availability to prevent overload.



Summarize next steps

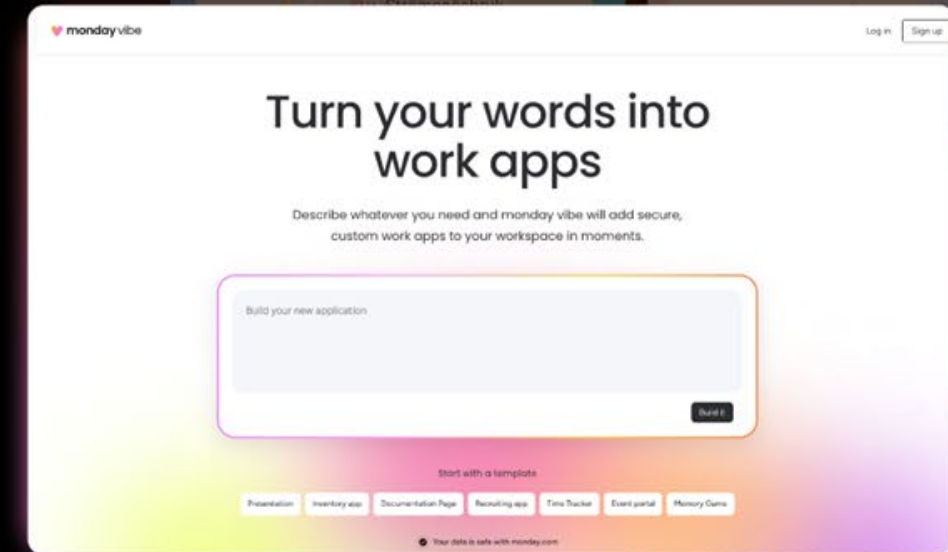
Generate clear summaries and action items from live work data.



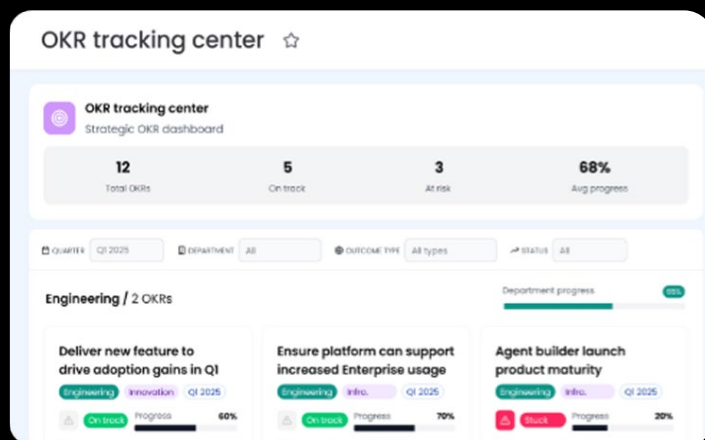
 **monday** vibe for PMO & Operation

Build the execution system your PMO actually needs

monday vibe lets PMOs and operations teams create custom, AI-powered apps, instantly, without code – on top of their real project and portfolio data.

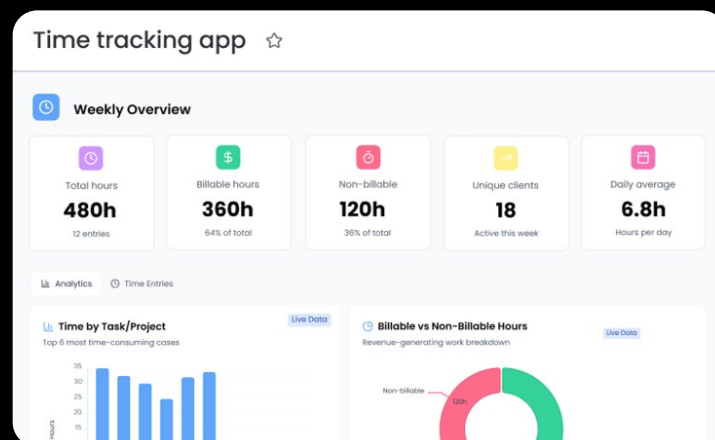


Real PMO & Operation apps created with monday vibe



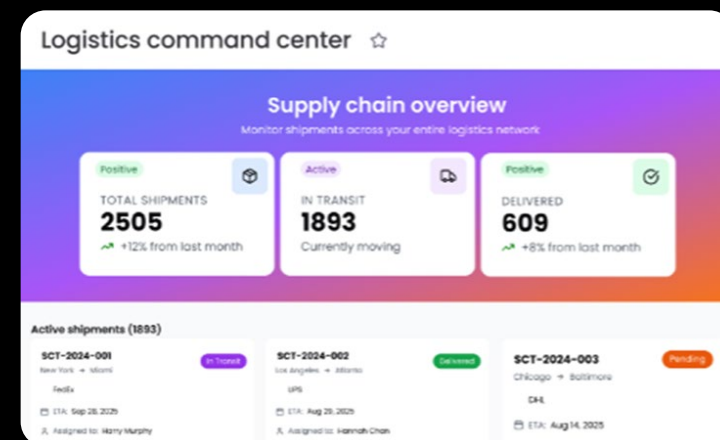
OKR monitoring app

Track progress toward OKRs across teams and departments in one view.



Time tracking app

Track hours, capacity, and billable time in real time.



Supply chain tracker

Monitor shipments, status, and delivery performance across your network.



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Future Needs

תודה רבה!

דלית שורץ